Setting up your Opera plugin

Step 1: Contact your Oracle/Opera Representative and gather the following information. Please enter information in email or directly into the document below:

Destination Type ID - the identification number or code for your destination type. This is typically PMS.

Origin Entity ID - the identification number or code for your origin entity. This is typically KIOSK.

Department Code - the code that determines the trace in Opera. This code routes notifications. As a best practice, create a code like AUTH or SERTIFI to let the front desk know there's a 3rd party authorization on the reservation.

Specials Code - the code you use for the Department code. As a best practice, create a code like AUTH or SERTIFI, similar to your Department Code.

Folio Window Number - the number of the window where you want 3rd party payment information to appear in the Payments screen in Opera. You can make this static or dynamic.

- **Static** - specify a folio window; for example, 2. If payment information is already present in folio window 2 it gets overwritten.
- **Dynamic** - specify 0 for the folio window to add the payment information in the first available folio window. If all 8 windows are taken, you receive an error.
- **Folio Window Number Options** - (optional) indicates which folio windows you can search. Sertifi recommends using windows 2-8, since the first window is typically reserved for the guests' payment method.

Web Service URL - provide the web service URL for your Opera account. This should be an external, accessible site.

Card types - the card types you accept and the specific abbreviations you use for each credit card. You should provide all the codes for all the payment types you accept. For example, VS for Visa or AMEX for American Express.

American Express:	Visa:	Other:
Diners Club:	Mastercard:	
Discover:	JCB:	

Reservation and Reservation Advanced - verify with Opera/Oracle that your Reservation and Reservation Advanced codes are "/ows_ws_51/Reservation.asmx" and "/ows_ws_51/ReservationAdvanced.asmx" respectively.

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Step 2: Along with the information from step 1, please provide the following property - specific information:

Destination Entity ID - the identification number or code for your destination entity.

Hotel Code – your hotel code from the Opera system.

Hotel Chain Code – your hotel chain code in the Opera system.

Username – the username for your Opera system.

Password – the password for your Opera system.

Domain – the domain name of your Opera system.

Endpoint URL – the URL where the OWS interface is hosted, in the format of

https://{DomainOfOwsAPI}.

Gateway Token – yes or no as to whether you want to send a gateway token in place of a credit card number if you're using Merchant Link or Shift 4. If you provide No for this field, you must have TokenEx enabled.

    YES   **NO**

Cloud Instance – yes or no as to whether your Opera system is running in the cloud or not.

    YES   **NO**